



Quality, Environment and Safety Policy

Aralab – Equipamentos de Laboratório e Electromecânica Geral, Lda.

In the conduct of its activities and within a sustainable development strategy, Aralab bases its policy on the following principles:

1. Customer and market leadership

Ensure the quality, excellence, and performance of our solutions, providing efficient after-sales service and transparent relationships to satisfy and retain customers. Grow sustainably through the diversification of geographic markets, areas of activity, and our portfolio of products and services.

2. Innovation and value creation

Promote continuous improvement and technological development of our products and processes to ensure more efficient, sustainable, and competitive solutions. Structure and develop a service portfolio with clear value for the customer, transforming our knowledge into productive and profitable solutions.

3. Operational and digital excellence

Promote the digital transformation of our processes and relationships to increase efficiency, agility, and knowledge preservation. Manage resources responsibly, optimizing consumption and promoting circularity in order to minimize our environmental footprint and greenhouse gas (GHG) emissions.

4. Sustainability as a foundation

Minimize environmental impacts and prevent pollution by promoting the decarbonization of our activities and solutions. Invest in renewable energy sources, reduce greenhouse gas emissions, and integrate environmental criteria into the development of our equipment. Establish responsible partnerships with suppliers, ensuring compliance with environmental, social, ethical, and quality criteria.

5. People development and protection

Ensure a safe, healthy, inclusive, and equitable working environment, respecting human rights and promoting diversity and well-being. Invest in the continuous development, motivation, and teamwork of our employees.

6. Governance and resilience

Anticipate and proactively manage operational, environmental, and safety risks. Ensure strict compliance with all legal and regulatory requirements, promoting the continuous improvement of our management systems and overall performance.

Through these principles, Aralab's Management is committed to maintaining and continuously improving its management systems, ensuring compliance with ISO 9001:2015 and ISO 14001:2015 standards, and directing all efforts towards achieving the vision of being the preferred partner for Climate Solutions.